## **Our Relocation Support**





Queenstown – Glenorchy Highway, South Island Fisher & Paykel Healthcare Photographer Jack Tan (Product Development Engineer, Humidifier Technology)

As a Fisher & Paykel Healthcare relocatee, our relocation team will provide you with in-depth support. We will work with you from when you have accepted your job offer through to your first few months in New Zealand however, we are always available if you require help beyond this date.

We understand that moving to New Zealand and in many cases to the other side of the world, is a massive life experience. We are always looking at improving the relocation process and incorporating new ways of supporting you and your family in order to make this journey as smooth as possible.

Some examples of the support you will receive include the following:

- **Shipping** We talk you through the shipping process including what is involved and timeframes, as well as introducing you to shipping companies that we recommend.
- **Schooling and childcare** We provide information about the NZ schooling system, some examples of childcare options and the cost. Our relocation team members both have families and can share their personal experiences with you.
- Visas Although we are not NZ Immigration Advisors, we can still point you in the right direction
  and provide you with some examples of the types of visas that our current international employees,
  their partners and children hold. We can also speak to our dedicated NZ Immigration contact on
  your behalf when necessary.
- **Living in Auckland** We will talk you through the different areas in Auckland and will provide you with a list of the Auckland suburbs which we believe are best suited to you and your family.
- **Cost of living** We will provide you with a realistic break down of the cost of rent (including renting a room or an entire home), utility expenses, buying a car, groceries and insurance.
- **Purchasing a car** The majority of our employees drive to work as there are not many public transport options available to FPH employees currently. We will talk you through the different options regarding where to purchase a car and the NZ etiquette and insights into the cost of purchasing and maintaining a car.
- **Insurance** Although insurance in NZ is not compulsory we definitely recommend taking out car and contents insurance and as well as looking into health insurance options. We can recommend

some of the major insurance companies to you and provide examples of premiums, excess and the process.

- New employee events We set up events for our relocatees throughout the year which include group lunches, after work drinks, and weekend get-togethers. This is a great way to meet other people who have also recently moved to New Zealand. We relocate between 40-60 international employees each year (plus their family members), so there are lots of people who have gone through the same process already, and who are open to sharing their experiences and meeting other relocatees.
- **Buddy programme** At FPH we have a dedicated buddy programme complementary to our relocation support which has been put in place to provide extra support and to help our new relocates settle in and build their social circle. An FPH Buddy is someone who has either relocated themselves and/or is a great FPH ambassador and a real people person.
- Fisher & Paykel Healthcare relocatee's and partners Facebook page We post information to the page which includes things to do and see in the Auckland region, including markets, events, great walks, beaches to visit etc. We write introductions regarding our new starters and partners on the page and in general post interesting articles and useful information. We also encourage our members to share their NZ experiences so far.
- Partner support We understand that moving to New Zealand can be a huge move for our employees and their families therefore we make a conscious effort to include our relocatees partners throughout the relocation process. We also provide interview coaching, help with CV's and insight and tips into the Auckland job market.

Listed below are some great websites with information about the NZ lifestyle including housing, education, work and culture.

http://story.newzealand.com/story

www.newzealand.com

www.hotcity.co.nz

www.newzealandnow.govt.nz

www.workhere.co.nz

http://www.aucklandcouncil.govt.nz/EN/Pages/default.aspx

http://www.newkiwis.co.nz/

## fphcareers.com