

Fisher &Paykel Healthcare Foundation Privacy Statement

Introduction

The Fisher & Paykel Healthcare Foundation ("F&P Foundation", "we", "our", "us") is a registered charity established to support healthier communities. We are committed to protecting the privacy of individuals and handling personal information in accordance with the New Zealand Privacy Act 2020.

This Privacy Statement outlines how we collect, use, store, and share personal information.

Scope

This Privacy Statement applies to all personal information collected about individuals interacting with us as part of our operations, including our partners, community groups, suppliers, and other stakeholders. If you are a F&P Foundation trustee, employee or Rōpu member, please refer to the F&P Foundation Trustee and Employee Privacy Statement instead.

Collection of Personal Information

We collect personal information directly from individuals and organisations we interact with to enable us to achieve our charitable objectives. What we collect will depend on who you are and why you interact with us.

- **Individuals:** We collect information from individuals who participate in or benefit from initiatives arranged by us, our partners, or other community groups we support. Generally this will be limited to names, quotes or comments about your experience. We may also take photos or videos of you as part of your involvement in initiatives we support. We also collect information if you make queries or complaints to us.
 - **Children:** We will collect personal information from children only with express consent from the parent/guardian or from the child themselves (where age appropriate). Parents and guardians can exercise privacy rights on their child's behalf, however we may need to verify that they are authorised to act on the child's behalf.
- **Partners:** We collect information from our partners to help us build relationships, provide ongoing support and understand progress, and assess the suitability of future support. This may include the collection of some personal information about members or employees of our partners where necessary for this purpose.
- **Other organisations:** We collect information from other organisations that we interact with, such as potential partners, organisations applying for one off funding, or other registered charities (for example, where we are considering a co-funding arrangement). This may include the collection of some personal information about members or employees of the organisation where necessary for this purpose.
- **Suppliers:** We collect information from suppliers and contractors for the purpose of fulfilling specific contractual needs. The information collected will vary depending on the nature of the arrangement but will typically be limited to basic personal information necessary to allow us to interact with you, such as names and contact details.

Storage of Personal Information

The F&P Foundation is situated on premises and systems supplied to us by Fisher & Paykel Healthcare Corporation Limited ("F&P Healthcare"). F&P Healthcare's Global Privacy Statement can be found [here](#). Your personal information may be stored in any country where F&P Healthcare operates.

Generally, personal information is stored securely in the Microsoft 365 suite of products which utilise Microsoft Azure cloud-based servers located in Australia. Some documentation may be kept as physical records held in secure storage on F&P Healthcare premises.

Use and Sharing of Personal Information

We use and share your personal information primarily to enable us to achieve our charitable objectives. Purposes we may use and share your information for include:

- **Awareness:** To make trustees, management personnel, and relevant stakeholders such as Rōpu members aware of the work we're doing
- **Annual Reports:** To provide updates on our activities and achievements
- **Partnerships:** To fulfil the purposes of our funding (for example, to facilitate scholarships)
- **Communications and Media:** For internal and external communications, including to report designers, social media channels, the F&P Healthcare intranet, and our website
- **Board Reporting:** To share reports with the F&P Healthcare Board
- **Funding Collaboration:** To share information with other registered charities (for example, to assess co-funding arrangements or enable event management)
- **Supplier Support:** To enable our suppliers to fulfil their obligations to us, such as communicating dietary requirements to caterers
- **Other Reasonable Purposes:** As required for our operations or by law

Retention of Personal Information

We will retain your personal information for as long as necessary to fulfill the purposes for which it was collected and to comply with our legal obligations.

If we receive unsolicited personal information, we will determine whether it is necessary for our operations. If not, we will securely dispose of it.

Your Rights

You have the right to request more information about what information we collect and process about you, and request a copy of it, or to correct your information. To make a privacy request, please contact us at privacy@fphcare.com.

You have a right to lodge a complaint if you have concerns about how we manage personal information or are not satisfied with how we respond to your concerns. F&P Foundation is based in New Zealand. The contact details for the privacy and data protection supervisory authority in New Zealand are:

Office of the Privacy Commissioner

PO Box 10 094, The Terrace, Wellington 6143

+64 (09) 3028680

<https://www.privacy.org.nz/>

Contact Us

If you have any questions or concerns about this Privacy Statement or our handling of your personal information, please contact our Privacy Officer at privacy@fphcare.com.

This Statement was last updated on 27 March 2025.